



eMail address

If you have problems with flatmates, your flat or if something is broken, contact the dorm management. They get also you certificate of registration. Mr. Rick and Ms. Rehr will also help you with any other problems.

hv-kiwi@studierendenwerk-hamburg.de

If you have matters of concern to the student administration (events, renting the bar, common rooms, etc.) or problems you cannot solve or do not want to solve with the dorm management, you can write at this eMail address. Just like the dorm management we are open towards all issues you have.

sv-kiwi@wohnheime.studierendenwerk-hamburg.de

If you want to write to all residents of the dorm, for example because you received a package for someone else, use this eMail address. This distributor is also used to inform you of partys and events to come. You are automatically added to this distributor when you register for the internet in the dorm. With regard to the other residents, please don't use this distributor for trivialities.

kiwi@studierendenwerk-hamburg.de

If you are an international student and you have questions concerning the dorm or if you have other problems, you can turn towards the Welcome-Tutor.

tutor-kiwi@studierendenwerk-hamburg.de